

Corporate and Customer Overview and Scrutiny Panel

Tuesday, 25 September 2007

Present: Councillor Geoffrey Russell (Chair) and Councillors Terry Brown, Michael Davies, Mrs Doreen Dickinson, Kevin Joyce, Hasina Khan, June Molyneaux and Mick Muncaster

07.CCS.35 APOLOGIES FOR ABSENCE

Apologies for absence were submitted on behalf of Councillors Henry Caunce, Mike Devaney, David Dickinson, Danny Gee, Pat Haughton, Keith Iddon, Tom McGowan, Joyce Snape and Stella Walsh.

07.CCS.36 DECLARATIONS OF ANY INTERESTS

There were no declarations of interest by Members relating to the items on the agenda.

07.CCS.37 MINUTES

RESOLVED – That the minutes of the meeting of the Corporate and Customer Overview and Scrutiny Panel held on 24 July 2007 be confirmed as a correct record and signed by the Chair.

07.CCS.38 PUBLIC QUESTIONS

No member of the public requested to speak at the meeting.

07.CCS.39 DECRIMINALISED PARKING ENFORCEMENT - MONITORING OF INQUIRY RECOMMENDATIONS

The Panel received the report of the Corporate Director (Neighbourhoods) reporting progress following recommendations made by the Corporate and Customer Overview and Scrutiny Panel to the Executive Cabinet on 29 June 2006.

The Panel discussed the recommendations and noted that excellent progress had been made. The Parking Manager advised that since the agenda was printed the agency agreement (Recommendation 2) had been signed. Recommendation 15 related to the creation of a recognised permit for registered carers within Chorley and South Ribble Primary Care Trust area. This had been actioned by Chorley Borough Council and South Ribble Council rather than Lancashire County Council.

RESOLVED – That the report be noted and that this be the last update report for this Inquiry.

07.CCS.40 QUARTERLY BUSINESS PLAN MONITORING STATEMENTS

The Panel received the Business Plan Monitoring Statements for the period April 2007 to June 2007 for Human Resources, Information, Communication Technology Services, Customer, Democratic and Legal Services and Financial Services.

Members clarified aspects of the Business Plans and Performance Indicators with the Directors who were present at the meeting. Several questions were raised, including where were the recent posts in the One Stop Shop advertised and were there any people with disabilities who applied? This would be reported back to a future meeting.

The Panel noted the key messages and service developments in each Directorate as outlined in the reports. Members noted that the indicator for invoices processed within 30 days was improving and that the overall figure was on target.

RESOLVED – That the Business Plan Monitoring Statements be noted.

07.CCS.41 SCRUTINY INQUIRIES - EFFICIENCY GAINS AND ABSENCE MANAGEMENT

The Chair updated the Panel on the two ongoing Inquiries.

The next meeting of the Efficiency Gains Sub would be held the following evening with the Absence Management Sub having it's first meeting on 3 October.

RESOLVED – That the update be noted.

07.CCS.42 OVERVIEW AND SCRUTINY WORK PROGRAMME

The Panel received and noted the Overview and Scrutiny Work Programme for 2007 2008 and in particular the items relating to the Panel.

RESOLVED – That the Work Programme be noted.

Chair